

Warranty Information



Limited Warranty on Hardware

One (1) Year Limited Warranty

Seiko Instruments USA Inc. warrants this product against defects in materials and workmanship for a period of one (1) year from the date of original retail purchase (proof of purchase required). If Seiko Instruments USA Inc. receives notice of such defects during the warranty period, Seiko Instruments USA Inc. will either, at its option, repair or replace products which prove to be defective.

Exclusions

The above warranty shall not apply to defects resulting from: improper or inadequate maintenance by customer; customer-supplied software or interfacing; unauthorized modifications or misuse; operation outside of the environmental specifications for the product; or improper site operation and maintenance.

Obtaining Warranty Service

To obtain warranty service, products must be returned to a service facility designated by Seiko Instruments USA Inc. See Appendix C "Technical Support and Service" in the user guide for details. Customer shall prepay shipping charges for products returned to Seiko Instruments USA Inc. for warranty service and Seiko Instruments USA Inc. shall pay for return of the products to customer. However, customer shall pay all shipping charges, duties, and taxes for products returned to Seiko Instruments USA Inc. from another country.

Warranty Limitations

Seiko Instruments USA Inc. makes no other warranty, either expressed or implied, with respect to this product. Seiko Instruments USA Inc. specifically disclaims the implied warranties of merchantability and fitness for a particular purpose. Some states or provinces do not allow limitations on the duration of an implied warranty, so the above limitations or exclusion may not be applicable. However, an implied warranty of merchantability or fitness is limited to the one year duration of this written warranty. This warranty gives you specific legal rights, and you may also have other rights which may vary state to state, or province to province.

Exclusive Remedies

The remedies provided herein are customers' sole and exclusive remedies. In no event shall Seiko Instruments USA Inc. be liable for any direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory. Some states or provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not be applicable.

Limited Warranty on Media

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